



Welcome!

We are very pleased that you have chosen the Robley Rex VA Medical Center for your health care needs. As a new patient, we would like to welcome you and invite you to attend our **New Patient Orientation (NPO)** program. This program is designed to provide you with general information on various services provided at our medical center and outpatient clinics.

Patient orientation sessions will be held at the VA Medical Center located at 800 Zorn Avenue, Louisville, Kentucky **from 2:00 p.m. – 3:30 p.m.** in the west wing OEF/OIF/OND conference room, E005 located on the basement level. . Beverages will be served for your convenience.

The 2014 class schedule:

Wed. March 26th
Thur. April 24th
Thur. May 22nd
Fri. June 13th

Thur. July 24th
Thur. Aug 28th
Thur. Sept 25th
Thur. Oct 23rd

Additional off campus parking is available at the Ramada Inn and the Lebanese American Country Club with shuttle service running every 15 minutes. At this time, travel expense reimbursement is not authorized for the New Patient Orientation program. We encourage you to take advantage of this voluntary program.

This orientation session does not replace your regularly scheduled primary care appointment. You may attend New Patient Orientation before or after your initial appointment with your Primary Care Provider (PCP).

Should you have any questions, please feel free to contact Ms. Deanna Ovsak, Veteran Patient Education Coordinator, at (502) 287-5172.