

**VA****U.S. Department of Veterans Affairs**

Veterans Health Administration

Robley Rex VA Medical Center  
800 Zorn Avenue  
Louisville, Kentucky 40206  
www.louisville.va.gov

In Reply Refer To: 603/003E

## *Welcome!*

Thank you for choosing the Robley Rex VAMC for your healthcare. We look forward to serving you, and want to help you navigate "the system." Please join us for **New Patient Orientation (NPO)**. NPO will give you information on benefits and other services provided inside and outside of the medical center. Most importantly, the experts will answer your questions.

The 2017 NPO classes will meet at the Robley Rex VAMC located at 800 Zorn Avenue, Louisville, Kentucky, in the Veterans Health Library. The **Veterans Health Library** is located on the second floor in **Room B-240**, past the Veteran's Patriot Store.

The 2017 NPO class dates are on **Thursdays from 1:00 p.m. – 3:30 p.m.** on the following dates:

**January 19, 2017**  
**February 16, 2017**  
**March 16, 2017**  
**April 27, 2017**  
**May 25, 2017**  
**June 22, 2017**

**July 20, 2017**  
**August 17, 2017**  
**September 28, 2017**  
**October 26, 2017**  
**November 9, 2017**  
**December 21, 2017**

Please take advantage of this voluntary program. You can attend any class with no registration. Please be advised that the New Patient Orientation program does not qualify for travel expense reimbursement.

**Parking:** Additional off-campus parking is available on Mellwood Avenue, which is located across from the Mellwood Arts & Entertainment complex. A free shuttle service runs every 15 minutes and drops you off at the front door. We may stop this service with the opening of a new parking lot in early 2017. Please call to check on off-campus parking before your class date.

For any NPO questions, please contact the Veteran Patient Education Coordinator, David Mullins, at (502) 287-5172 or via email at [david.mullins@va.gov](mailto:david.mullins@va.gov).

Sincerely yours,

  
Martin J. Traxler  
Medical Center Director